**RIVERSIDE SURGERY PATIENT PARTICIPATION GROUP MEETING MINUTES WEDNESDAY 17th JANUARY 2024 @6.30pm**

**Riverside Surgery Attendees:**  Dr Neill Bramble – Chair

 Lucy Jones – Practice Manager

**PPG Members Attendees:** SA/CF/PT/SC/RB/PB

**PPG Members Apologies:**  LR

|  |  |  |
| --- | --- | --- |
|  |  | Action |
| **Welcome** | * Dr Bramble opened the meeting
 |  |
| **Minutes of Previous Meeting 20/9/2023** | * These are agreed and accepted by some members – however, some thought they had not received these
 | LB to circulate September minutes & add to new website |
| **Matters arising from meeting 20/9/2023** | * New website link sent out to all PPG member – complete & now live with some additions/changes to be made but happy for feedback from PPG
* New logo – complete
 | LJ/LB |
| **Surgery Staff Update** | * Dr Herold retiring 31st March 2024 but hoping her will return one/two days a week later in the year
* Dr Gohil leaving 31st March 2024 to take on a new challenge working in dermatology
* 2 new partners taking over from Dr Herold & Dr Gohil – Dr Andrew David (M) & Dr Esien Ukorebi (M)
* Clinical Pharmacist – Amanda Critchley started January 2024
 |  |
| **Surgery Update** | * Current focus is measles due to local outbreak in West Midlands – ensuring staff immunity status known as 21 day isolation if not immune and come into contact with positive case. Also looking at process for patient cases & reducing transmission risks where possible. We will also be inviting those without MMR in their records to attend for vaccinating
* Also developing a plan for highlighting prostate cancer & ensuring patients with symptoms make an appointment to get checked with their doctor
 |  |
| **General Practice Improvement Programme** | * Programme now complete but continuing to work on improving access, reducing 8.00am ‘rush’, improvement in staff welfare but happy to receive feedback from PPG on ideas for further positive improvement
 |  |
| **FFT** | * A copy of comments from our friends and family test cards was circulated to the group for the period April 2023 – August 2023.
 |  |
| **Vale PCN Update** | * Pain management service will be ending 31st March 2024 – all patients eligible have been invited
* Lifestyle advisor service also ending 31st March 2024 but hoping there will be an alternative option in future
 |  |
| **PPG Dates for 2024** | * Wednesday 17th April 2024 face2face time to be confirmed
* Wednesday 17th July 2024 face2face time to be confirmed
* Wednesday 18th September 2024 6.30pm via teams.
 |  |
| **AOB** |

**Date of Next Meeting Wednesday 17th April 2024**